



solitaire property management

CUSTOMER ANNOUNCEMENT

NEW DEDICATED CUSTOMER SERVICES TEAM AND NUMBER

Solitaire have recently expanded the Customer Services department and invested in a new phone system at their Barnet office, in order to help provide a more efficient service to customers.

The role of the Customer Services team is to liaise with their Property Managers - other supporting departments and external contacts on behalf of customers to help resolve any problems with their property or development.

Residents can call the Customer Services team on a single number – **08450 345 790** (lo call) – Monday - Friday from 9am-5pm to report any maintenance or insurance related queries regarding their development. Alternatively they can email customerservices@solitairepm.co.uk

The investment in new technology and the creation of the new department is to help Solitaire respond to customers needs faster. The new telephone system will enable the Customer Service team to be more responsive to customer queries – meaning your calls will be dealt with quickly and with greater customer care.

~Ends~

Customer Services 08450 345790 (Lo-Call)
Email: customerservices@solitairepm.co.uk

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